



## ***POLICY, QUALITY, ENVIRONMENT, HEALTH AND SAFETY***

Grafoplast, a company specialising in the manufacture of industrial identification systems and label printing devices, has been operating internationally since 1963, taking note of:

- the importance of the health and safety of its workers, of the service providers on whom it can exercise its influence and of the external staff possibly influenced by its actions,
- the importance of environmental issues and impacts on the territory and surrounding population related to its activities and products,
- the problems related to the performance of its activities in order to meet all the implicit and explicit quality requirements in all its own processing,

is committed to pursue an Integrated Quality, Environment and Safety Policy focused on the continuous improvement of its performance.

The Organization therefore undertakes to pursue this Policy which places at the centre of all activities:

- **continuous improvement** of the quality and reliability of products and services provided;
- **compliance with rules, laws and commitments** voluntarily signed;
- **satisfaction of the expressed and expected needs of all the interested parties** and the fulfillment of the contractual requirements;
- **dialogue with stakeholders**, with particular reference to Public Administrations and Control Agencies;
- **Customer satisfaction** through the understanding of his needs and the supply of services / products always efficient, reliable and on time as well as the acquisition of new orders;
- consolidation of the **professionalism and training** of its staff;
- evaluation and use of the best technology for the **reduction of environmental impacts** and the **prevention of pollution**;
- monitoring of environmental indicators established for its own processes, with particular reference to **energy aspects and waste management**;

The satisfaction of the Customer and of the other Interested Parties is pursued by adapting all the processes of the Organization to the needs, both implicit and explicit, directly or indirectly detected.

The continuous improvement of the effectiveness of its Management System for Quality, Environment and Safety in compliance with the requirements **UNI EN ISO**

**9001:2015, UNI EN ISO 14001:2015 e UNI ISO 45001:2018** is pursued through the monitoring of indicators defined for the Organization processes , the relative control of their achievement and the request for corrective actions in case of results not aligned to expectations.

In accordance with this Policy, the Management defines, during the annual Review of the Management, **quantifiable objectives**, referring to the primary processes carried out within the Organization, reported in the appropriate document, specific to each individual function, and disseminates them to all staff with a minimum annual frequency. The Management shall also review the results obtained both as regards the general objectives and the specific objectives for each individual project.

In order to ensure that all the processes necessary for the management of the quality, environment and safety management system are in place in addition to achieving the objectives of the processes, the Management undertakes to make available to the Organization **adequate resources** in terms of staff, means and training, in line with the availability of the budget.

This document is made known to all staff through permanent exhibition at the entrance of the Company

Predosa, 14/10/2021



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